

Privacy Policy

I hereby grant consent to Travel Service Group, acting in the role of the data administrator (hereinafter referred to as the "Administrator"), to collect, archive and process my personal data contained in this form (specifically, my name, surname, telephone number and e-mail address) for the below-given purpose.

This consent regarding all data contained in this form is granted for a maximum of 5 years from the day this consent is signed. Subsequently, I hereby confirm that I am aware of my rights pursuant to Sections 11, 12 and 21 of Act No. 101/2000 Coll., as amended, on Personal Data Protection. I hereby declare that all data contained in this form are correct and true and have been provided voluntarily.

The administrator may also contact me through electronic resources, e.g. by email or SMS, within the meaning of Act 480/2004 Coll., on certain services of information companies, primarily to prevent criminal activity and minimize damages. The administrator reserves the right to reject a Buyer's order created from a blocked IP address, or if this IP address is on a blacklist. In the event of problems with the order, the Buyer can contact us through the contact form or call center.

1. Purpose of Personal Data Processing

All personal data freely provided to the administrator for the purpose of completing an order, for the marketing events of the administrator, for checking creditworthiness, credibility and payment integrity is collected, processed and stored in accordance with applicable laws. Primarily in accordance with the provisions of section 5 of Act 101/2000 Coll., on the protection of personal data, all data given in this form is collected and processed exclusively for the following areas:

- a) Marketing purposes of the administrator, which consist mainly in the offer of its services and products or the services and products of its business partners, and sending out information about prepared events, services and other activities, mainly in sending out commercial messages via electronic resources, both by the administrator and by agencies delegated by the administrator to carry out these marketing events;
- b) For the purposes of arranging, organizing and evaluating various types of contests, surveys and other actions that do not constitute consumer lotteries, whether or not the customer has the opportunity to receive a material or financial reward, where these contests, surveys or other actions can be organized by the administrator or agencies delegated by the administrator to arrange, organize or evaluate various types of contests.
- c) For the purposes of fulfilling the subject matter of a concluded bilateral agreement, uses for marketing purposes and for the purpose of checking credit worthiness, credibility and payment integrity, up to the period of a written statement expressing disagreement with this processing sent to the address Travel Service a.s., K Letišti 1068/30, Prague 6, 160 08. A written statement shall also be considered electronic form in this case. Electronic form shall also be considered a written statement in this case.
- d) For the purposes of analyzing the personal data of customers that make it especially possible to directly address specific customers and certain groups of customers (so-called direct mailing);
- e) The summarized data from this form can be used by the administrator for statistical purposes, namely for the internal needs of the administrator.

2. Administrator's Declaration

The Administrator hereby declares that they will collect personal data in the scope necessary for fulfilling the given purpose and process the data strictly in line with the purpose for which it was collected. The administrator shall process the personal data, manually and automatically, directly via its employees and furthermore through processors delegated by the administrator, and furthermore through third parties entrusted by the administrator for processing personal data, based on contracts concluded in accordance with the provisions of section 6 of Act 101/2000 Coll., on the protection of personal data. Administrator's employees and other co-operating persons are obliged to keep the personal data confidential and to do so even after the termination of their employment or completion of their job.

The Administrator further declares that they will not forward personal data to third parties (with the exceptions listed above) unless a) you have granted your approval to do so, b) it is vital for provision of services and products you have ordered or have been using, c) such conduct is dictated by law, d) the Administrator is authorised to do so by a legal directive.

Your personal data may only be shared with the following subjects:

- a) Companies which provide electronic communication services
- b) Administrators, i.e. subjects which are based on special legal directives or authorisation by the Administrator to process personal data (e.g. marketing agencies, call centres, etc.).
- c) Legally authorised subjects (State Administration offices) which lawfully request the provision of personal data.

3. Personal Data Updates

It can happen in processing your personal data that changes in it will occur. In this case, please notify us of the changes without undue delay.

3. Transmission of information

Transmission of information will be done according to law of the state of Carrier's residence and law of EU, especially with respect to Directive 2016/681 of 27 April 2016. According to these law regulations is Carrier obligated to provide to competent authority information about carried passengers according to Attachment of the Directive, especially about passengers from some states in extent state by law regulations. Our company decided to proceed this approach according to the Directive and its attachments within the transitional time until the Directive would be incorporated to state law. In case of disagree please contact us through contact form.

According to legal requirements of states written below, which are focused on improvement of border inspections, safety of the state and providing access authorization, your personal information are transmitted to Ukraine, South Korea and United Arab Emirate ranging:

- name,
- date of birth,
- citizenship,
- number and type of passport,

- place of enter to the state territory,
- starting point of the transport.

4. Consent Withdrawal

In the event of so-called voluntary processing, you are allowed to revoke the consent you provided any time. The revocation of your consent or, on the contrary, the provision of your consent for us to process your personal data can be communicated to us in any form: by email, telephone or standard mail to the address Travel Service a.s., K Letišti 1068/30, 160 08 Prague 6. You can likewise tell us that you are not interested in having information about our services sent to you via the manner given in the preceding sentence. Your personal data will be deleted from our database no later than five working days after the date of receiving your request.